**Formal Emails**

Materials taken from Roadmap B2 p. 122-123

A screenshot of a phone

AI-generated content may be incorrect.

A close-up of a text

AI-generated content may be incorrect.A screenshot of a hotel receptionist

AI-generated content may be incorrect.

A screen shot of a phone

AI-generated content may be incorrect.

A collage of images of various types of chocolates

AI-generated content may be incorrect.

A screenshot of a phone

AI-generated content may be incorrect.