Do you know what TIP is?

**Task 1.** Students from group A **strongly** believe we should tip everyone who does a good job. Students from group B **strongly** believe that isn't necessary. Substantiate your ideas.

**2. WHO TO TIP:** Should we tip these people? Complete this table with your partner(s).

|  |  |
| --- | --- |
| **Should We Tip?**  English teachers  Taxi drivers  Supermarket cashiers  …………………….. | **Why (Not)?**  Cleaners  Police officers  Nurses  ………………. |

**3.** **MOST DESERVING:** Rank these with your partner. Put the jobs most deserving of a tip at the top.

• Waiter • Hotel staff • English teacher • Street cleaner

• Doctor • Bar staff • Firefighter • Lawyer

**VOCABULARY MATCHING**

|  |  |
| --- | --- |
| **Paragraph 1**  **1. waiter**  **2. staff**  **3. jar**  **4. cash**  **5. contact**  **6. customer**  **7. machine** | a. The action of communicating or meeting  with people.  b. Something that uses mechanical power and has different parts, each with a function or task.  c. A person whose job is to give people food at their tables in a restaurant.  d. All the people who work in a company or organization.  e. Money in coins or notes, not credit card or digital.  f. A person who buys goods or services from a shop or business.  g. A wide-mouthed glass container used for storing food (like jam or honey). |
| **Paragraph 2**  **8. journal**  **9. fatigue**  **10. payment**  **11. prompt**  **12. emotional**  **13. blackmail**  **14. increasing** | h. The action of asking someone for money to keep information about them a secret.  i. About a person's feelings.  j. A word or symbol on a computer or smartphone screen to show that the system is waiting for you to click or type something.  k. A newspaper or magazine that deals with a particular subject.  l. Becoming or making bigger or larger.  m. Being tired of something because it's always on the news or in our life.  n. The action or process of giving money for something. |

**BEFORE READING**

**1. TRUE / FALSE: Read the headline. Guess if a-h below are true (T) or false (F).**

1. The article says people in all countries leave tips. T / F

2. Some people leave a tip in a tip jar next to a cash register. T / F

3. People in the USA like self-checkout machines asking for tips. T / F

4. Some machines are asking customers for a 20% tip. T / F

5. People are experiencing tipping fatigue because of the machines. T / F

6. Some people are leaving tips when they buy bottles of water. T / F

7. A customer said the machines were using "emotional blackmail". T / F

8. The machines are decreasing the number of tips people leave in the US. T / F

**SYNONYM MATCH:** (The words in **bold** are from the news article.)

|  |  |
| --- | --- |
| **1. countries**  **2. asking for**  **3. contact**  **4. customers**  **5. extra**  **6. tired**  **7. experiencing**  **8. increasing**  **9. number**  **10. before** | a. adding to  b. feeling  c. additional  d. fatigued  e. communication  f. amount  g. nations  h. previously  i. requesting  j. shoppers |

**GAP FILL**

|  |  |
| --- | --- |
| Leaving a (1) \_\_\_\_\_\_\_\_\_ in a restaurant or taxi is a part of life in many countries. Usually, we give a tip to a waiter or to a (2) \_\_\_\_\_\_\_\_ of staff in a hotel. At other times, we put the tip in a jar next to the cash (3) \_\_\_\_\_\_\_\_\_\_\_\_. With modern technology, there is a new way to tip, and people are not so (4) \_\_\_\_\_\_\_\_\_ about it. The Wall Street Journal wrote that self-checkout machines are now in airports, (5) \_\_\_\_\_\_\_\_, cookie shops, and cafes in the USA. Self-checkout machines mean there is no face-to-face (6) \_\_\_\_\_\_\_ between people. However, many of these machines are asking customers to (7) \_\_\_\_\_\_\_\_ a 20 per cent tip. Customers say they are not so happy about leaving a tip and giving (8) \_\_\_\_\_\_\_\_\_\_ money to a machine. | ***member***  ***extra***  ***happy***  ***contact***  ***leave***  ***register***  ***tip***  ***stadiums*** |
| The Wall Street Journal reported that many people in the USA are becoming (9) \_\_\_\_\_\_\_\_\_\_ of tipping because of the self-checkout machines. Reporters wrote that many people are experiencing "tipping (10) \_\_\_\_\_\_\_\_\_\_\_". Nearly 20 per cent of Americans are now leaving tips for things they never used to (11) \_\_\_\_\_\_\_\_\_. They are even tipping when (12) \_\_\_\_\_\_\_\_ a bottle of water. This was because there are more digital (13) \_\_\_\_\_\_\_\_\_ machines. A customer at an airport store said a (14) \_\_\_\_\_\_\_\_\_\_\_\_ on a self-checkout machine was like "emotional (15) \_\_\_\_\_\_\_\_\_\_\_". The payments company Square reported that the machines are increasing the (16) \_\_\_\_\_\_\_\_\_ of tips. It said Americans  are leaving 15 per cent more tips than before. | ***prompt***  ***fatigue***  ***buying***  ***number***  ***tired***  ***blackmail***  ***payment***  ***previously*** |

**MULTIPLE CHOICE - QUIZ**

1) Where does the article say people leave tips in restaurants and taxis?

a) in big cities b) in many countries

c) in rich countries d) everywhere

2) Where is there a jar in which people put tips?

a) in restaurants b) at the door of stores

c) next to the cash register d) in taxis

3) What do people think about self-checkout machines asking for tips?

a) They think it's good. b) They're OK with it.

c) They don't care. d) They're not happy.

4) What kind of contact does not happen with self-checkout machines?

a) close contact b) face-to-face contact

c) little contact d) regular contact

5) How much of a tip are self-checkout machines asking for?

a) a 20% tip b) a 15% tip

c) a 10% tip d) a 30% tip

6) What are people experiencing because of the self-checkout machines?

a) tipping fatigue b) poverty

c) happiness d) angry feelings

7) What new things are people now leaving tips for?

a) airplane tickets b) cakes

c) concert tickets d) bottles of water

8) What did a customer say prompts on self-checkout machines were like?

a) using credit cards b) the future

c) emotional blackmail d) saying thank you

9) What kind of company is Square?

a) a tipping company b) a credit card company

c) a cash register maker d) a digital payments company

10) How much more are Americans tipping because of the machines?

a) 10% more b) 15% more

c) 5% more d) 20% more

**ROLE PLAY**

***Role A – Waiters***

You think waiters are most deserving of a tip. Tell the others three reasons why. Tell them why their jobs aren't as deserving. Also, tell the others which is the least deserving of these (and why): English teachers, firefighters or lawyers.

You think English teachers are most deserving of a tip. Tell the others three reasons why. -\\-

***Role C – Firefighters***

You think firefighters are most deserving of a tip. Tell the others three reasons why. \\|-

***Role D – Lawyers***

You think lawyers are most deserving of a tip. Tell the others three reasons why. -\\-

**TIPPING DISCUSSION**

1. What do you think of tipping?
2. Do you like the idea of self-checkout machines?
3. Who should we give a tip to?
4. How much of a tip should we give?
5. Would you prefer a human or a machine when paying for things?
6. How important is face-to-face contact in life?
7. Should tipping only be for restaurants, taxis and hotels?
8. Is there a custom of tipping in your country?
9. Is it OK for self-checkout machines to take away people's jobs?
10. Do you deserve a tip in your job?
11. Should we tip when buying a bottle of water?
12. Is a prompt for a tip on a machine like blackmail?
13. How do you feel when you tip someone?