

REVISION TEST

1. A new hotel _____ the accommodation of foreign guests.
 - a. caters
 - b. is solely concerned with
 - c. cares
 - d. involves

2. Our guesthouse has fine _____ including a bar, a small swimming pool and a tennis court.
 - a. facilities
 - b. possibilities
 - c. amenities
 - d. means

3. The company began to lose its clients and _____ a bigger corporation.
 - a. was affiliated with
 - b. joined
 - c. was attached to
 - d. was connected with

4. Our new manager _____ with the idea of renting a small hotel to spend the weekend.
 - a. offered
 - b. came up
 - c. suggested
 - d. thought

5. The head of the company had to _____ a permit to sell wine.
- garner
 - buy
 - pick up
 - gather
6. At last we found a hotel where a family-size room was _____.
- obtainable
 - accessible
 - available
 - at hand
7. The hotelier _____ with a very profitable idea about the hall's decoration.
- thought
 - came up
 - brought
 - got
8. Luxury hotels _____ at the end of the 19th century.
- showed
 - emerged
 - came into existence
 - were built
9. But there are also _____ jobs that include positions in sales, marketing, and accounting.
- behind-the-scenes
 - hidden
 - secret
 - concealed

10. A receptionist _____ directly with a customer.
- talks
 - interacts
 - interchange
 - link
11. There are some other jobs _____ to the management and administration of a hospitality facility.
- connected
 - associated
 - related
 - affiliated
12. Hotel staff learns their clients' needs and demands and _____ to meet them.
- strive
 - endeavour
 - attempt
 - essay
13. Some small hotels _____ only free of charge basic services.
- give
 - provide
 - include
 - suggest
14. This job is ideal for people in the hospitality industry who want to _____ with customers face-to-face.
- talk
 - engage
 - capture
 - catch

15. The restaurant has been _____ according to modern design.

- a. reinvigorated
- b. painted
- c. recreated
- d. developed

16. The meal cooked was at the _____ of the chef.

- a. disposal
- b. discretion
- c. distribution
- d. donation

17. He referred _____ the fact that the building hadn't been renovated for many years.

- a. to
- b. in
- c. at
- d. of

18. A luxurious establishment was aimed _____ famous clientele.

- a. to
- b. in
- c. at
- d. of

19. British restaurants were officially _____ in 1947.

- a. disbanded
- b. dissolved
- c. scattered
- d. separated

20. Most British restaurants had a _____ service where customers could buy food and take it away in their own receptacles to consume it at home.
- a. carry off
 - b. carry away
 - c. take out
 - d. take away
21. This hotel do everything in its power to _____ common problems from happening.
- a. involve
 - b. prevent
 - c. predict
 - d. solve
22. We must _____ this issue as soon as possible and not avoid a difficult solution.
- a. tackle
 - b. decide
 - c. handle
 - d. make
23. The lack of parking spaces is a common _____ among the hotel guests.
- a. control
 - b. service
 - c. suggestion
 - d. complaint
24. What is the best way to _____ the situation?
- a. cope
 - b. deal
 - c. handle
 - d. come up

25. Prices may vary so it's worth shopping _____ before booking the hotel.
- a. for
 - b. around
 - c. across
 - d. after
26. We need to hire people who can control their _____.
- a. mood
 - b. temperature
 - c. head
 - d. temper
27. She wants to look _____ a movie star.
- a. as
 - b. like
 - c. with
 - d. among
28. Here are some tips how to _____ your room service.
- a. boost
 - b. heighten
 - c. lift
 - d. encourage
29. Although this is nowadays a common _____, it was relatively new idea at that time.
- a. issue
 - b. idea
 - c. tactic
 - d. problem

30. The budget hotel chain tries to up its _____ with a stylish redesign.
- a. play
 - b. interior
 - c. reputation
 - d. game
31. What about buying _____ food on the way home?
- a. delivering
 - b. takeout
 - c. room service
 - d. overcooked
32. The boost to its shares may mean investors to have _____ expectations for the future deal.
- a. heightened
 - b. possible
 - c. high
 - d. boost
33. The problem is that attitudes _____ this issue are absolutely different.
- a. towards
 - b. against
 - c. around
 - d. for
34. If such measures were _____ , the problem could be overcome.
- a. offered
 - b. done
 - c. implemented
 - d. thought

35. I had an _____ cup of coffee in the hotel cafeteria.
- a. hot
 - b. overpriced
 - c. strong
 - d. fresh
36. They _____ their best to improve the service.
- a. have
 - b. get
 - c. make
 - d. do
37. Nowadays bad news _____ faster than light.
- a. rides
 - b. travels
 - c. goes
 - d. gets
38. Visiting that luxurious hotel might be an _____ experience.
- a. unforgettable
 - b. memorable
 - c. great
 - d. breathtaking
39. You should take _____ consideration other people's opinion.
- a. on
 - b. after
 - c. into
 - d. for

40. Our _____ innovations inspire our business partners.

- a. customer-focused
- b. customer-targeted
- c. customer-aimed
- d. customer-based

41. People often engage in a profession to gain _____.

- a. connection
- b. knowledge
- c. recognition
- d. interest

42. The employees have been asked to come _____ with some new ideas.

- a. at
- b. on
- c. in
- d. up

43. The high quality of their service makes them stand _____ from the crowd.

- a. into
- b. out
- c. for
- d. with

44. Please keep me up _____ date regarding the progress of the advertising campaign.

- a. towards
- b. of
- c. out
- d. to

45. It's important to _____ your finger on the pulse and be always aware of how your guests feel about your hotel.

- a. gain
- b. get
- c. keep
- d. hold

46. Living in a small hotel has its _____ in facilities and amenities.

- a. drawbacks
- b. faults
- c. peculiarities
- d. flaws

47. The couple was going to spend their honeymoon on a famous _____ .

- a. campsite
- b. resort
- c. seaside
- d. tourist trap

48. Whether you're travelling ____ business or leisure, the choice of the hotel is important.

- a. at
- b. in
- c. for
- d. by