

# **Communication vs Miscommunication**

<https://www.youtube.com/watch?v=gCfzeONu3Mo>

# What is communication?

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- Have you ever talked with a friend about a problem only to realize that he just doesn't seem to grasp why the issue is so important to you?
- Have you ever presented an idea to a group and it's met with utter confusion?
- Have you ever been in an argument when the other person suddenly accuses you of not listening to what they're saying at all?
- What happens when we communicate?

# Useful vocabulary

- The idea is met with utter confusion
- To be in an argument
- To accuse sb \_\_\_\_ (prep)  $V_{ing}$
- Animosity
- To toss a ball
- To account for sth
- ... can't help but ...  $V_{inf}$
- subjective lenses
- perceptual filters
- a lump of clay
- semantics and connotations (of words)
- Stimuli
- growling stomach
- To cloud understanding
- (To grow) exponentially
- a mush of miscommunication
- passive hearing
- active listening
- To listen with one's gut
- common understanding

# **Comment on the ideas**

- Human communication is incredibly complex.
- We create meaning together.
- As humans, we can't help but send and receive messages through our own subjective lenses.
- Our messages sometimes turn into a mush of miscommunication.
- Communication is more than just words.
- Communication is a two-way street.

# What is miscommunication?

Miscommunication can lead to

- ...
- ...
- ...
- ...

# What happens when we communicate?

- The transmission model views communication as ... (compare to a game)
- The *transactional* model acknowledges ... (compare to a game)

# What can cause misunderstanding?

- ...
- ...
- ...
- ...
- ...
- ...





# Practices to navigate interactions for better communication

- ...
- ...
- ...
- ...