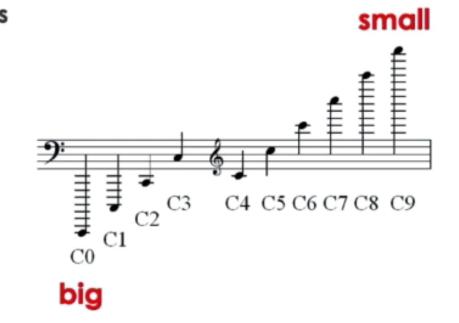
# Pitch

- The degree of highness or lowness in a person's voice. Men usually have a low pitch while women and children tend to have higherpitched voices.
  - My desk is behind Anna's.

In this sentence, our pitch generally falls.

▶ My desk is behind Anna's.

Our pitch rises ^ at the end of yes-no questions.



# Intonation

► The pattern of rising and falling <u>pitch</u> that occurs when we are speaking.



#### "That looks fun."

- Reinforce a message
- Suggest doubt or uncertainty

### Intonation

► The pattern of rising and falling <u>pitch</u> that occurs when we are speaking.



#### "I don't think so."

- Reinforce a message
- Suggest doubt or uncertainty

### Intonation

► The pattern of rising and falling <u>pitch</u> that occurs when we are speaking.



#### "I'm not going bald."

- Reinforce a message
- Suggest doubt or uncertainty

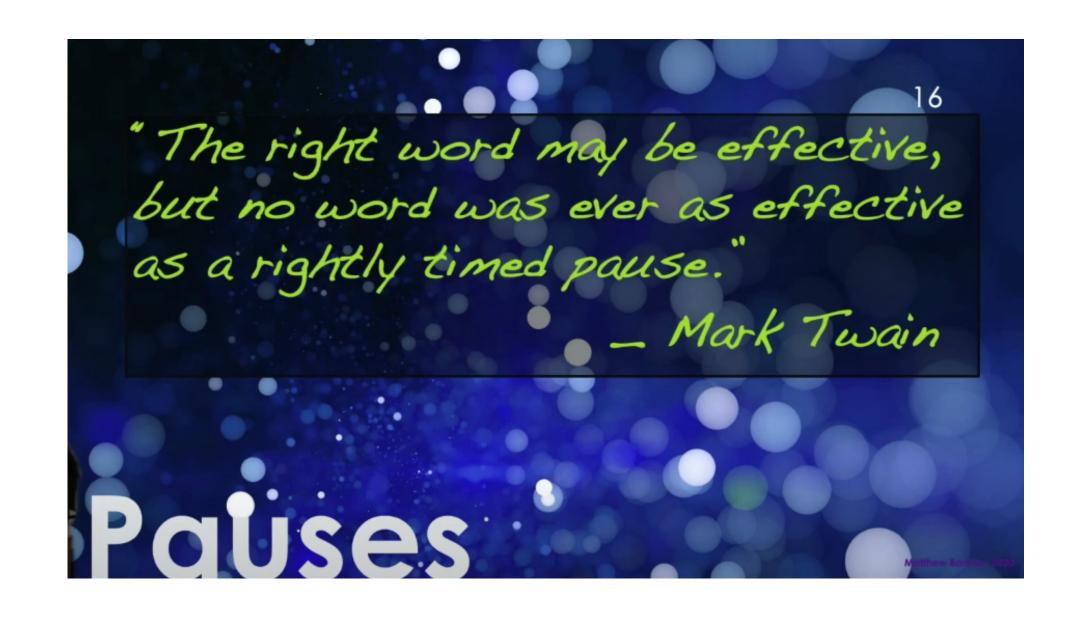
### Pauses

#### ▶ Brief silences in speech.

Pauses have different meanings depending on the context.

- ▶ Build excitement or build drama
- Hesitation
- ▶ Between ideas or sentences
- ▶ Searching for the right word
- ▶ Don't know what to say next





# Pauses [/]

- ▶ I often like to read a book / before I go to bed. / I tend to like historical dramas, / but / I especially love / a good mystery book.
- ▶ When I was young, / I loved swimming with dolphins in the summer / and manatees in the winter. / You see, / I grew up in Florida / and spending time in the water / surrounded by nature / was just a part of life.
- ▶ Wait! / I'm running / as fast as I can. / Please / wait for me.
- ▶ And the winner is / Yoshikazu.

# Pace (Speed)

- ▶ How fast or slow we speak, or the speed.
- ► **FAST** speech:
  - Busy or in a hurry
  - ▶ Stressed
  - Upset or emotional
  - Very smart

- ► **SLOW** speech:
  - ▶ Laid back or relaxed
  - ▶ Tired
  - ▶ Elderly
  - ▶ Confident or powerful

### Loudness

▶ The amount of volume used when speaking.

Whispering requires very little volume.

**Shouting** requires considerably more volume.



If your voice isn't loud enough to hear, it doesn't matter what you're saying.

No one can hear you!



# Paralinguistic Features

- ▶ Body
  ▶ Posture language
- Gestures
- ► Facial expressions



# Vocal Effects

- ▶ Laughing
- ▶ Throat clearing
- Gasping
- ▶ Yawning
- ▶ Moaning
- ▶ Sighing
- ▶ Coughing

Non-verbal features can support the spoken message or contradict the message and change the meaning of the message completely.