

READING - The Ice Hotel

I'm Vanessa, I'm 16 and I'm Canadian. I live in Quebec, the eastern province of Canada. Quebec's weather is often very bad and cold in winter with abundant snowfalls. I like winter weather and winter sports, in particular skiing and snowboarding, so I like living here! I'm a very good skier and I'm in the local snowboarding team, too.

My dad works at the Ice Hotel. It's a wonderful hotel made of snow and ice! It's only five minutes away from Quebec City, where I live with my family. It's the first ice hotel in North America and it is open only in winter from January to April. In the hotel there is a church, a theatre, a restaurant and a bar. Everything in the hotel is made of ice: the pillars, the sculptures but also the furniture, for example the beds, the tables and the shelves. It is very strange and so people from all over the world come here to sleep in one of its 51 rooms. In the hotel guests sleep in Arctic sleeping bags at a temperature of about -8° ! Staying at The Ice Hotel is really expensive: a room for a night costs about \$ 300. The Ice Hotel is also open to visitors from 10 am to midnight and there are guided tours.

My dad works in the big hall of the hotel, he is a receptionist there: he welcomes and helps visitors and answers the phone at the reception of the hotel. Every morning he gets up at half past six, he has a big breakfast and then he drives to the hotel. He has lunch at the hotel, in the kitchen. He usually comes home at eight o'clock in the evening. He never sleeps at the hotel but he sometimes works on Sunday afternoons.



Are the sentences True (T), False (F) or Not Given (NG)?

1 Vanessa likes living in Canada.

T

F

NG

2 Vanessa is a good ice-skater.

T

F

NG

3 Her dad works in an ordinary hotel.

T

F

NG

4 Vanessa lives in Ottawa, the capital of Canada.

T

F

NG

5 The Ice Hotel is the third ice hotel in North America.

T

F

NG

6 The Ice Hotel has got more than 40 rooms.

T

F

NG

7 The Ice Hotel guided tours are expensive.

T

F

NG

8 Vanessa's dad is the manager of the hotel.

T

F

NG

Choose the correct option.

1 Winters in Canada are usually

a very cold.

b rainy and cool.

c mild.

d warm and windy.

HOMEWORKSHEETS

2 Everything in The Ice Hotel is made of

a concrete and stones.

b ice and compact snow.

c bricks and wood.

d iron and plastic.



3 Staying for a night in a room at The Ice Hotel is

a quite cheap.

b really cheap.

c not very expensive.

d really expensive.

4 You can go on a guided tour of the hotel

a before 10 o'clock in the morning.

b after midnight.

c from ten in the morning.

d at 9 am.



Answer these questions.

1 How old is Vanessa?

2 What's her nationality?

3 Where does she live?

4 What's her dad's job?

5 When is The Ice Hotel open?

6 What time does Vanessa's dad get up?

7 Where does he have lunch?

8 Do you prefer winter or summer? What do you usually do in summer? (50 words)

Getting Ready

Which numbers in a hotel do you call for the following services? Write the numbers next to the services. Compare answers with a partner.

- 1) To order a meal in your room, dial ____.
- 2) To get clothes dry cleaned, dial ____.
- 3) To get help carrying your bags, dial ____.
- 4) To get your room cleaned, dial ____.
- 5) To get theater tickets, dial ____.
- 6) To check if you have received mail, dial ____.

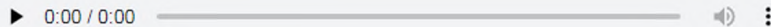


ANDERSON HOTEL



Listening 1

People are making calls from their hotel rooms. Who is each person calling?
Listen and circle the correct answer.

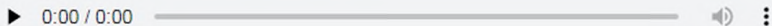


- 1) **a** laundry
- b** room service
- 2) **a** concierge
- b** bell captain
- 3) **a** housekeeping
- b** room service
- 4) **a** bell captain
- b** laundry
- 5) **a** front desk
- b** room service
- 6) **a** concierge
- b** housekeeping

Listening 2

Task 1

People are talking to a hotel receptionist. What does each person want to do?
Listen and circle the correct answer.



- 1) **a** leave a message
b check for packages
c pick up mail
- 2) **a** move to a bigger room
b move to a quieter room
c move to a smoking room
- 3) **a** arrange for a taxi for the morning
b arrange for a taxi for tonight
c learn to set the alarm clock
- 4) **a** drive to a restaurant
b eat something without meat
c eat in the restaurant

Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

▶ 0:00 / 0:00



	True	False
1) The guest has no package.	<input type="checkbox"/>	<input type="checkbox"/>
2) The guest hates the smell of smoke.	<input type="checkbox"/>	<input type="checkbox"/>
3) The guest can get ready in 30 minutes.	<input type="checkbox"/>	<input type="checkbox"/>
4) The guest can't order lasagna without meat.	<input type="checkbox"/>	<input type="checkbox"/>

Task 1

People are talking about the hotels they are staying in. Listen and check (✓) their opinions about each hotel.

▶ 0:00 / 0:00



1)	Good	Not good
the restaurant	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the room	<input type="checkbox"/>	<input type="checkbox"/>
the rates	<input type="checkbox"/>	<input type="checkbox"/>

2)	Good	Not good
the restaurant	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the room	<input type="checkbox"/>	<input type="checkbox"/>
the rates	<input type="checkbox"/>	<input type="checkbox"/>

3)	Good	Not good
the restaurant	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the room	<input type="checkbox"/>	<input type="checkbox"/>
the rates	<input type="checkbox"/>	<input type="checkbox"/>

4)	Good	Not good
the restaurant	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the room	<input type="checkbox"/>	<input type="checkbox"/>
the rates	<input type="checkbox"/>	<input type="checkbox"/>

Task 2

Listen again. What phrase completes each statement? Write the correct letter.

▶ 0:00 / 0:00



1) The hotel should have one restaurant that's

a just for adults.

2) The hotel should buy

b a new manager.

3) The hotel should get

c cheap, casual restaurant.

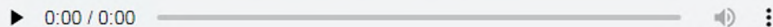
4) The hotel should have at least one

d softer mattresses.

Conversation Corner: Asking for help

Task 1

Listen to the conversation. Write the missing words.



A: ____ ____ help you?

B: Yes. I can't open the window in room. ____ ____ get some help?

A: Certainly. Is there anything else?

B: Yes. I ____ ____ the air conditioner off.

A: We can help with that. Is there anything else I can do?

B: Yes. I ____ ____ to the Internet.

A: You need a password. I ____ ____ ____ up with it.

B: Thank you very much!

Task 2

Practice the conversation with a partner. Be sure to reduce the vowel sound in *can*.